



Renard's COVID – 19 Action Plan

To our valued customers,

The COVID-19 virus is increasing in its global reach, and as it does, Renard's is proactively implementing measures to protect our employees as well as our customers and continuing to provide uninterrupted service to our customers that remain open.

We are following all the guidelines from the CDC, and we have taken the following preventative measures:

- We have an abundance of hand sanitizing stations, disinfecting sprays, and sanitizing wipes throughout all our facilities.
- We have increased the frequency of disinfecting restrooms, workstations, and other high-volume touchpoints.
- We are reminding team members through multiple channels about frequent hand washing and social distancing. We have posted the WHO "Do the Five" program throughout all facilities.
- We have established protocols in place for visitors entering our facilities We are limiting non-essential visits by also having much of our office staff work from home.
- We have a professional cleaning service under contract to sanitize our facilities.
- We are recommending that our team members stay home if they have any illness.
- Everyone from our customer service team has availability to face masks, disinfecting cleaning sprays, and sanitary gloves to wear when servicing customer equipment.

Catering Options:

- Buffet Style – Placing sneeze guards on each buffet with servers plating food as guests go through the line. Each server will wear a mask & gloves. Gloves will be changed frequently, and hands thoroughly washed between each use. This will allow a safe and controlled option to serve buffet style.
- Boxed Meals – offering limited menu of warm and cold boxed meals straight to you. Each meal is individually packaged to ensure safety after delivery.
- Plated – Plated meals will be served by masked & gloved servers. Each server will change their gloves frequently and wash hands between each use.
- Curbside – Order ala carte or from our curbside menu for your event.

If there is anything, we can do to enhance our preventive measures that are currently in place please contact your Customer Advocate and let them know what you require to continue with uninterrupted service. Safety is our number one concern here at Renard's.

Our thoughts are with everyone affected directly by the Coronavirus, as well as those who have friends and family affected. As we continue to navigate this situation together, please don't hesitate to reach out to us directly with any questions that you may have.

Sincerely,

Joe Eggener

President/CEO